| | Number of invester complaints for Depository Participant | | | | | | | |
|-----|--|---|---------------------------------|------------------|----------|---------------------------------|-------------|--|
| | Data for every month ending October 2024 | | | | | | | |
| Sr. | Received From | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) (working days) |
| | | | | | | Pending for | Pending for | |
| | | | | | | less than 3 | more than 3 | |
| | | | | | | months | months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Tr | Trend of monthly disposal of complaints for the FY 2024-2025 | | | | | |
|-----|--|---|----------|----------|---------|--|
| | | | | | | |
| Sr. | Month | Carried forward from pervious month | Received | Resolved | Pending | |
| 1 | 2 | 3 | 4 | 5 | 6 | |
| 1 | Apr-24 | 0 | 1 | 1 | 0 | |
| 2 | May-24 | 0 | 0 | 0 | 0 | |
| 3 | Jun-24 | 0 | 0 | 0 | 0 | |
| 4 | Jul-24 | 0 | 0 | 0 | 0 | |
| 5 | Aug-24 | 0 | 0 | 0 | 0 | |
| 6 | Sep-24 | 0 | 0 | 0 | 0 | |
| 7 | Oct-24 | 0 | 0 | 0 | 0 | |
| 8 | Nov-24 | | | | | |
| 9 | Dec-24 | | | | | |
| 10 | Jan-25 | | | | | |
| 11 | Feb-25 | | | | | |
| 12 | Mar-25 | | | | | |
| | Grand Total | 0 | 1 | 1 | 0 | |

| Fren | d of annual dispo | sal of comp | laints (For 5 | Years on ro | lling basis |
|------|-------------------|--|--------------------------------|--------------------------------|---|
| Sr. | Year | Carried forward from pervious year | Received during the year | Resolved during the year | Pending at the end of the year |
| 2 | 2019-20 | 0 | 4 | 3 | 1 |
| 3 | 2020-21 | 1 | 2 | 2 | 1 |
| 4 | 2021-22 | 1 | 13 | 14 | 0 |
| 5 | 2022-23 | 0 | 5 | 5 | 0 |
| | 2023-24 | 0 | 0 | 0 | 0 |

| Grand Total | 2 | 19 | 19 | 2 |
|--------------------|---|----|----|---|